

What is the order status history?

Every order within Aero has an order status history, displayed in the bottom right hand corner of the order screen.

The order status history allows you to quickly see how the status of an order has changed over time, showing the previous status and the new status along with which admin user made the change and date the change was made.

The screenshot displays the Aero order management interface. On the left is a sidebar with navigation icons. The main content area is divided into several sections:

- Order Items Table:** Lists items with columns for NAME, SKU, QUANTITY, and UNIT PRICE.

NAME	SKU	QUANTITY	UNIT PRICE
Orange PPC212 2x12 Closed Back Cabinet Colours: Orange Tolex	PPC212-ORANGE-TOLEX	1	£619.00
Strymon Timeline Delay Pedal	timeline	1	£399.00
- Payment Information:** Includes a table for payment methods and a summary of charges.

METHOD	REFERENCE	STATUS	AMOUNT
Cash	f80ebd19-8575-4f41-9083-ae664b87b63a	CAPTURED	£6,467.00

Summary:

	AMOUNT
Subtotal	£6,466.00
Shipping	£1.00
Tax (included)	£1,077.83
Total	£6,467.00
- Additional Attributes:** A section for order-specific details.
- Comments (0):** A section for order notes.
- Customer Information:** Located on the right, showing the customer's name, email, and addresses.
- Status History:** A box on the right, outlined in red, showing the order's status changes over time.

Status History Details:

- Ste** - Mon 15th Nov at 17:32 (1 week ago)
Dispatched → Complete
- Ste** - Mon 1st Nov at 16:15 (3 weeks ago)
Successful → Dispatched
- Ste** - Fri 29th Oct at 13:26 (3 weeks ago)
Created → Successful

Below the status history is a button labeled "Resend Confirmation Email".

The order status history box will also allow you to resend the confirmation email, this is useful if the customer did not receive an order confirmation or if they have lost the confirmation email.

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