

Getting Started

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Intro To Aero

Intro To Aero

Welcome to our knowledge base

Welcome to the Aero Knowledge Base, here you'll find everything you need to know about Aero, as well as answers to commonly asked questions, developer documentation and everything inbetween.

I'm a retailer

For getting started as a retailer on our platform explore the retailer category

I'm an agency

For getting started as an agency on our platform explore the agency category

I'm a partner

For getting started as a partner on our platform explore the partner category

How much does Aero cost?

Commercials overview

- There is a single fee for using Aero, based on the revenue of the retailer:

Revenue (per annum)	Aero Monthly Fee
Up to £250k	£50
£250k to £1m	£150
£1m to £3m	£250
£3m +	£500

- The fee is only payable on launch of the store - Not subject to any minimum contract period (rolling monthly) - No setup fees - Payable from the agency to Aero

Partner Commission Share

- Aero has partnership deals with a number of third party service providers:
 - Payment solutions - Shipping integrations - Stock management - And more..
- Aero is partner agnostic - Simple revenue share arrangement: commissions received into Aero from a partner are split - 50/50 with the agency partner - Opportunity for agencies to create future revenue streams by recommending partner services that meet the client's requirements

Using The Admin

Using The Admin

How do I login to my store?

The default login for your store is your store url with /admin on the end of it. However for security reasons it may have been changed to a different url. The new url will need to be provided to you by your agency.

Your login credentials (username and password) should also be provided by your agency and will allow you to login to your store's admin.

If you have forgotten your password or are struggling to login to your store please contact your agency.

Using The Admin

How do I reset my password?

In order to reset your password you will need to contact with your agency who will be able to provide you with a new password.

How do I logout of the admin?

To logout of the admin click the last button at the bottom of the main menu.

Make sure you've saved your work, although we will prompt you when you have any unsaved changes just to be on the safe side.