

Order Comments Endpoint

Structure

Name	Type	Description	Required
id	int	The id for the comment	No
admin	int string	The id or email of the admin	No
message	string	The comment message	Yes
customer_facing	boolean	Whether the comment is customer facing (default: false)	No
created_at	timestamp	The date the comment was created (defaults to now)	No

If no admin is supplied then the API Token name will be displayed for the comment in the Admin.

Example Request

POST /api/orders/{id|reference}/comments

```
{
  "admin": "admin@example.com",
  "message": "This is an API message",
  "customer_facing": true,
  "created_at": "2025-09-01 09:29:41"
}
```

Example Response

```
{  
  "order": {  
    "id": 1  
  },  
  "comment": {  
    "id": 1  
  }  
}
```

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