

API

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General

What are the available endpoints?

Orders

Method	Endpoint	Permission	Description
GET	/api/orders	orders.index	List orders
GET	/api/orders/{id}	orders.view	Get an order
POST	/api/orders	orders.store	Create an order
POST	/api/orders/{id}/flags/{id}	orders.flags.store	Attach a flag
DELETE	/api/orders/{id}/flags/{id}	orders.flags.delete	Remove a flag
POST	/api/orders/{id}/comments	orders.comments.store	Add a comment

You can pass the order `reference` in place of `id`.

You can pass the flag `name` in place of the `id`.

Fulfillments

Method	Endpoint	Permission	Description
POST	/api/orders/{id}/fulfillments	fulfillments.store	Create a fulfillment
DELETE	/api/orders/{id}/fulfillments/{id}	fulfillments.delete	Cancel a fulfillment

You can pass the order `reference` in place of `id`.

You can pass the fulfillment `reference` in place of `id`.

Order Statuses

Method	Endpoint	Permission	Description
GET	/api/order-statuses	order-statuses.index	List order statuses
GET	/api/order-statuses/{id}	order-statuses.view	Get an order status

Products

Method	Endpoint	Permission	Description
GET	/api/products	products.index	List products
GET	/api/products/search	products.search	Search products
GET	/api/products/{id}	products.view	Get a product
POST	/api/products	products.store	Create a product
PUT	/api/products/{id}	products.update	Update a product

You can pass the product `model` in place of `id`.

The `search` route allows for filtering at document level rather than eloquent level.

Variants

Method	Endpoint	Permission	Description
POST	/api/products/{id}/variants	variants.store	Create a variant
PUT	/api/products/{id}/variants/{id}	variants.update	Update a variant

You can pass the product `model` in place of `id`.

You can pass the variant `sku` in place of `id`.

Manufacturers

Method	Endpoint	Permission	Description
GET	/api/manufacturers	manufacturers.index	List manufacturers
GET	/api/manufacturers/{id}	manufacturers.view	Get a manufacturer

POST	/api/manufacturers	manufacturers.store	Create a manufacturer
PUT	/api/manufacturers/{id}	manufacturers.update	Update a manufacturer
DELETE	/api/manufacturers/{id}	manufacturers.delete	Delete a manufacturer

You can pass the manufacturer `name` in place of `id`.

Attribute Groups

Method	Endpoint	Permission	Description
GET	/api/attribute-groups	attribute-groups.index	List attribute groups
GET	/api/attribute-groups/{id}	attribute-groups.view	Get an attribute group
POST	/api/attribute-groups	attribute-groups.store	Create an attribute group
PUT	/api/attribute-groups/{id}	attribute-groups.update	Update an attribute group
DELETE	/api/attribute-groups/{id}	attribute-groups.delete	Delete an attribute group

You can pass the attribute group `name` in place of `id`.

Attributes

Method	Endpoint	Permission	Description
POST	/api/attribute-groups/{id}/attributes	attributes.store	Create an attribute
PUT	/api/attribute-groups/{id}/attributes/{id}	attributes.update	Update an attribute
DELETE	/api/attribute-groups/{id}/attributes/{id}	attributes.delete	Delete an attribute

You can pass the attribute group `name` in place of `id`.

You can pass the attribute `name` in place of `id`.

Categories

Method	Endpoint	Permission	Description
GET	/api/categories	categories.index	List categories
GET	/api/categories/{id}	categories.view	Get a category
POST	/api/categories	categories.store	Create a category

PUT	/api/categories/{id}	categories.update	Update a category
DELETE	/api/categories/{id}	categories.delete	Delete a category

You can pass the category `name` or `breadcrumb` in place of `id`.

Tag Groups

Method	Endpoint	Permission	Description
GET	/api/tag-groups	tag-groups.index	List tag groups
GET	/api/tag-groups/{id}	tag-groups.view	Get a tag group
POST	/api/tag-groups	tag-groups.store	Create a tag group
PUT	/api/tag-groups/{id}	tag-groups.update	Update a tag group
DELETE	/api/tag-groups/{id}	tag-groups.delete	Delete a tag group

You can pass the tag group `name` in place of `id`.

Tags

Method	Endpoint	Permission	Description
POST	/api/tag-groups/{id}/tags	tags.store	Create a tag
PUT	/api/tag-groups/{id}/tags/{id}	tags.update	Update a tag
DELETE	/api/tag-groups/{id}/tags/{id}	tags.delete	Delete a tag

You can pass the tag group `name` in place of `id`.

You can pass the tag `name` in place of `id`.

Collections

Method	Endpoint	Permission	Description
GET	/api/collections	collections.index	List collections
GET	/api/collections/{id}	collections.view	Get a collection
POST	/api/collections	collections.store	Create a collection
PUT	/api/collections/{id}	collections.update	Update a collection

DELETE	/api/collections/{id}	collections.delete	Delete a collection
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You can pass the collection `name` in place of `id`.

Customers

Method	Endpoint	Permission	Description
GET	/api/customers	customers.index	List customers
GET	/api/customers/{id}	customers.view	Get a customer
POST	/api/customers	customers.store	Create a customer
PUT	/api/customers/{id}	customers.update	Update a customer

Addresses

Method	Endpoint	Permission	Description
POST	/api/customers/{id}/addresses	addresses.store	Create an address
PUT	/api/customers/{id}/addresses/{id}	addresses.update	Update an address
DELETE	/api/customers/{id}/addresses/{id}	addresses.delete	Delete an address

Payment Methods

Method	Endpoint	Permission	Description
GET	/api/payment-methods	payment-methods.index	List payment methods
GET	/api/payment-methods/{id}	payment-methods.view	Get a payment method

Shipping Methods

Method	Endpoint	Permission	Description
GET	/api/shipping-methods	shipping-methods.index	List shipping methods
GET	/api/shipping-methods/{id}	shipping-methods.view	Get a shipping method

Locations

Method	Endpoint	Permission	Description
GET	/api/locations	locations.index	List locations

GET	/api/locations/{id}	locations.view	Get a location
POST	/api/locations	locations.store	Create a location
PUT	/api/locations/{id}	locations.update	Update a location

You can pass the location `name` in place of `id`.

Flags

Method	Endpoint	Permission	Description
GET	/api/flags	flags.index	List flags
GET	/api/flags/{id}	flags.view	Get a flag
POST	/api/flags	flags.store	Create a flag
PUT	/api/flags/{id}	flags.update	Update a flag
DELETE	/api/flags/{id}	flags.delete	Delete a flag

You can pass the flag `name` in place of `id`.

Price Lists

Method	Endpoint	Permission	Description
GET	/api/price-lists	price-lists.index	List price lists
GET	/api/price-lists/{id}	price-lists.view	Get a price list
POST	/api/price-lists	price-lists.store	Create a price list
PUT	/api/price-lists/{id}	price-lists.update	Update a price list

Price List Entries

Method	Endpoint	Permission	Description
POST	/api/price-lists/{id}/entries	price-list-entries.store	Create a price list entry
PUT	/api/price-lists/{id}/entries/{id}	price-list-entries.update	Update a price list entry

Specification Groups

Method	Endpoint	Permission	Description
GET	/api/specification-groups	specification-groups.index	List specification groups

GET	/api/specification-groups/{id}	specification-groups.view	Get a specification group
POST	/api/specification-groups	specification-groups.store	Create a specification group
PUT	/api/specification-groups/{id}	specification-groups.update	Update a specification group

Must have installed `aerocargo/specifications` for these endpoints to work.

Upsell Groups

Method	Endpoint	Permission	Description
GET	/api/upsell-groups	upsell-groups.index	List upsell groups
GET	/api/upsell-groups/{key}	upsell-groups.view	Get an upsell group
POST	/api/upsell-groups	upsell-groups.store	Create an upsell group
PUT	/api/upsell-groups/{key}	upsell-groups.update	Update an upsell group

Must have installed `aerocargo/upsells` for these endpoints to work.

Listing Collection Groups

Method	Endpoint	Permission	Description
GET	/api/listing-collection-groups	listing-collection-groups.index	List listing collection groups
GET	/api/listing-collection-groups/{key}	listing-collection-groups.view	Get a listing collection group
POST	/api/listing-collection-groups	listing-collection-groups.store	Create a listing collection group
PUT	/api/listing-collection-groups/{key}	listing-collection-groups.update	Update a listing collection group

Must have installed `aerocargo/listing-collections` for these endpoints to work.

Stock

Method	Endpoint	Permission	Description
POST	/api/stock	stock.update	Bulk update variant stock

What conventions does the API use?

Attribute Conventions

- Keys generally match the attribute name on their respective models.
- **Exception:** Attributes ending in "_code" should omit the suffix when passed to the API, e.g. `currency_code` => `currency`

Relationship Conventions

- Nested data should use a **snake_case** version of the relationship method name where present, e.g.: `shippingMethod` => `shipping_method`

Price Conventions

- Prices retrieved from the API are mostly in the currency's smallest unit, e.g. `1000` = `10` `GBP`
- Prices should generally be provided in the currency's standard unit, e.g. `10` = `10 GBP` (unless otherwise stated)
- Prices should generally be passed as an object, e.g.:

```
{
  "price": {
    "amount": 400, // Excluding tax
    "tax": 80
  }
}
```

Exception: Some endpoints support passing a single tax-inclusive value:

```
{
  "price": 480 // Including tax
}
```

See the relevant endpoint docs to see if this is supported for an endpoint

Date Conventions

- Dates must be **Carbon-parseable**, supported formats include:
 - 2023-09-01T09:29:41.000000Z
 - 2023-09-01 09:29:41
 - 2023-09-01 (defaults to midnight if no time is provided)

Pagination Conventions

Parameter	Description	Example
page	The page number (default: 1)	?page=2
per_page	The number of results per page (default: 24, max: 96)	?per_page=48
ids	Comma-separated list of IDs to fetch	?ids=1,2,5
min_updated_at	The min updated at for a product	?min_updated_at=2023-08-30%2010:35:05
max_updated_at	The max updated at for a product	?max_updated_at=2023-08-30%2010:35:05

The min_updated_at and max_updated_at parameters are only supported by index endpoints.

Responses follow Laravel's pagination format, e.g.:

```
{
  "current_page": 1,
  "data": [
    //...
  ],
  "first_page_url": "http://aero.test/api/products?page=1",
  "from": 1,
  "last_page": 2,
  "last_page_url": "http://aero.test/api/products?page=2",
  "next_page_url": "http://aero.test/api/products?page=2",
  "path": "http://aero.test/api/products",
  "per_page": 24,
  "prev_page_url": null,
  "to": 24,
  "total": 29
}
```

Scope Conventions

- Index endpoints support a scope parameter, which is a comma-separated list of scopes.
- Supported scopes are endpoint-specific and documented in endpoint-specific example docs.

Image Factory Conventions

Parameter	Description	Example
<code>image_factory_width</code>	Output image width	<code>?image_factory_width=200</code>
<code>image_factory_height</code>	Output image height	<code>?image_factory_height=200</code>
<code>image_factory_options</code>	Comma-seperated options	<code>?image_factory_options=flip,greyscale</code>

If any of these query parameters are present in the GET requests, Image Factory will be applied.

What responses does the API return?

Code	Scenario
200 Success	The request was processed successfully.
201 Created	One (or multiple) resources were created.
400 Bad Request	Cannot process request due to client error.
401 Unauthorised	Invalid bearer token provided.
404 Not Found	Endpoint not found.
422 Unprocessable Content	Payload failed validation.
500 Internal Server Error	

Examples

200 Success

```
GET /api/orders/{id}
```

```
{
  "reference": "ABC123",
  "email": "acme@aerocommerce.com",
  "subtotal": {
    "amount": 84166.67,
    "tax": 16833.33
  },
  "shipping": {
    "amount": 83.33,
    "tax": 16.67
  },
  "discount": {
    "amount": 8416.67,
    "tax": 1683.33
  }
}
```

```
},
"surcharge": {
  "amount": 0,
  "tax": 0
},
"ordered_at": "2023-09-01T09:29:41.000000Z",
"deliver_on": null,
"currency": "GBP",
"status": {
  "id": 3,
  "name": "Successful",
  "state": "successful"
},
"customer": {
  "id": 1,
  "name": "Acme",
  "email": "acme@aerocommerce.com"
},
"shipping_method": {
  "id": 1,
  "name": "Standard"
},
"billing_address": {
  "id": 1,
  "first_name": "Aero",
  "last_name": "Commerce",
  "company": "Aero Commerce",
  "mobile": null,
  "phone": null,
  "line_1": "28-32 Albert Rd",
  "line_2": null,
  "city": "Middlesbrough",
  "zone": null,
  "postcode": "TS1 1QD",
  "reference": null,
  "country": "GB",
  "eori_number": null
},
"shipping_address": {
  "id": 1,
```

```
    "first_name": "Aero",
    "last_name": "Commerce",
    "company": "Aero Commerce",
    "mobile": null,
    "phone": null,
    "line_1": "28-32 Albert Rd",
    "line_2": null,
    "city": "Middlesbrough",
    "zone": null,
    "postcode": "TS1 1QD",
    "reference": null,
    "country": "GB",
    "eori_number": null
```

```
  },
```

```
  "items": [
```

```
    {
```

```
      "id": 1,
```

```
      "name": "Test",
```

```
      "sku": "TEST-S",
```

```
      "product_id": 4,
```

```
      "variant_id": 14,
```

```
      "shippable": true,
```

```
      "quantity": 2,
```

```
      "price": {
```

```
        "amount": 42083.33,
```

```
        "tax": 8416.67
```

```
      },
```

```
      "discount": {
```

```
        "amount": 8416.67,
```

```
        "tax": 1683.33
```

```
      },
```

```
      "full_price": {
```

```
        "amount": 42083.33,
```

```
        "tax": 8416.67
```

```
      },
```

```
      "weight": 0,
```

```
      "volume": 0
```

```
    }
```

```
  ]
```

```
}
```

201 Created

POST /api/orders

```
{
  "order": {
    "id": 15
  }
}
```

400 Bad Request

GET /api/orders/{id}

```
{
  "message": "Missing order ID"
}
```

401 Unauthorised

GET /api/orders/{id}

```
{
  "message": "Unauthorized: Bearer token missing."
}
```

404 Not Found

GET /api/orders/{id}

```
{
  "message": "The requested order with ID {id} could not be found."
}
```

422 Unprocessable Content

POST /api/orders

```
{
  "message": "The given data was invalid.",
  "errors": {
```

```
    "currency": ["The currency field is required."]
  }
}
```

500 Internal Server Error

```
{
  "message": "Exception message..."
}
```

Orders

Order Index Endpoint

Structure

See [Order View Endpoint](#) for the structure of the order payload inside the `data` array.

Scopes

Name	Description	Example
<code>visible</code>	Only return visible orders (those which have been ordered)	<code>?scope=visible</code>
<code>outstanding</code>	Only return outstanding orders	<code>?scope=outstanding</code>
<code>completed</code>	Only return completed orders	<code>?scope=completed</code>
<code>incomplete</code>	Only return incomplete orders	<code>?scope=incomplete</code>
<code>express</code>	Only return express orders	<code>?scope=express</code>
<code>standard</code>	Only return standard orders	<code>?scope=standard</code>

Filters

Name	Description	Example
<code>reference</code>	Only return orders with specific references	<code>?references=ABC123,DEF456</code>
<code>statuses</code>	Only return orders with specific status ids or names	<code>?statuses=1,On Hold</code>
<code>states</code>	Only return orders with specific states	<code>?states=dispatched,returned</code>
<code>customers</code>	Only return orders with specific customers (by id or email)	<code>?customers=1,test@gmail.com</code>
<code>emails</code>	Only return orders for specific emails	<code>?emails=test@gmail.com</code>
<code>channels</code>	Only return orders for specific channels	<code>?channels=web,api</code>
<code>flags</code>	Only return orders for specific flags (by <code>id</code> , <code>name</code> , or <code>name value</code>)	<code>?flags=1,abc,def 123</code>

GET /api/orders?per_page=2&min_ordered_at=2023-08-30%2010:36:23

```
{
  "current_page": 1,
  "data": [
    //...
  ],
  "first_page_url": "http://aero.test/api/orders?page=1",
  "from": 1,
  "last_page": 3,
  "last_page_url": "http://aero.test/api/orders?page=3",
  "next_page_url": "http://aero.test/api/orders?page=2",
  "path": "http://aero.test/api/orders",
  "per_page": 2,
  "prev_page_url": null,
  "to": 2,
  "total": 5
}
```

See [Order View Endpoint](#) for the structure of the order payload inside the `data` array.

Order View Endpoint

Structure

Order

Name	Type	Description
<code>reference</code>	string	The unique reference for the order
<code>status</code>	object	The Order Status of the order (<code>null</code> if none)
<code>customer</code>	object	The Customer of the order (<code>null</code> if none)
<code>email</code>	string	The email of the customer that placed the order
<code>subtotal.amount</code>	float	The subtotal of the order excluding tax
<code>subtotal.tax</code>	float	The subtotal tax for the order
<code>shipping.amount</code>	float	The shipping of the order excluding tax
<code>shipping.tax</code>	float	The shipping tax for the order
<code>discount.amount</code>	float	The discount of the order excluding tax
<code>discount.tax</code>	float	The discount tax for the order
<code>surcharge.amount</code>	float	The surcharge of the order excluding tax
<code>surcharge.tax</code>	float	The surcharge tax for the order
<code>currency</code>	string	The currency code of the order
<code>shipping_method</code>	object	The Shipping Method of the order (<code>null</code> if none)

shipping_address	object	The Shipping Address of the order (<code>null</code> if none)
billing_address	object	The Billing Address of the order (<code>null</code> if none)
ordered_at	timestamp	When the order was ordered
deliver_on	timestamp	When the order should be delivered
items	array	An array of Order Item objects
payments	array	An array of Payment objects
fulfillments	array	An array of Fulfillment objects
returns	array	An array of Return objects
comments	array	An array of Comment objects
additional_attributes	array	An array of Additional Attribute objects

Order Status

Name	Type	Description
id	int	The id of the order status
name	string	The name of the order status
state	string	The state of the order status

Valid states: cancelled, on_hold, successful, complete, processing, closed, partially_dispatched, dispatched, partially_returned, returned

Customer

Name	Type	Description
id	int	The id of the customer
name	string	The name of the customer
email	string	The email of the customer

Shipping Method

Name	Type	Description
<code>id</code>	int	The id of the shipping method
<code>name</code>	string	The name of the shipping method

Shipping Address

Name	Type	Description
<code>first_name</code>	string	The first name for the shipping address
<code>last_name</code>	string	The last name for the shipping address
<code>company</code>	string	The company for the shipping address
<code>mobile</code>	string	The mobile number for the shipping address
<code>phone</code>	string	The phone number for the shipping address
<code>line_1</code>	string	The first line for the shipping address
<code>line_2</code>	string	The second line for the shipping address
<code>city</code>	string	The city for the shipping address
<code>county</code>	string	The county for the shipping address
<code>zone</code>	string	The zone code for the shipping address
<code>postcode</code>	string	The postcode for the shipping address
<code>country</code>	string	The country code for the shipping address
<code>reference</code>	string	The unique reference for the shipping address
<code>eori_number</code>	string	The EORI number for the shipping address

Billing Address

Name	Type	Description
<code>first_name</code>	string	The first name for the billing address

last_name	string	The last name for the billing address
company	string	The company for the billing address
mobile	string	The mobile number for the billing address
phone	string	The phone number for the billing address
line_1	string	The first line for the billing address
line_2	string	The second line for the billing address
city	string	The city for the billing address
county	string	The county for the billing address
zone	string	The zone code for the billing address
postcode	string	The postcode for the billing address
country	string	The country code for the billing address
reference	string	The unique reference for the billing address
eori_number	string	The EORI number for the billing address

Order Item

Name	Type	Description
id	int	The id of the order item
variant_id	int	The variant id of the buyable (not set if the buyable is not a variant)
product_id	int	The product id of the buyable
buyable_type	string	The buyable type of the order item
buyable_id	int	The buyable id of the order item
name	string	The name for the order item
url	string	The url for the order item
sku	string	The sku for the order item

reference	string	The unique reference for the order item
manufacturer	object	The Manufacturer for the order item (<code>null</code> if none)
image.url	string	The image url for the order item
shippable	boolean	Whether the order item is shippable
quantity	int	The quantity for the order item
returned_quantity	int	The quantity returned for the order item
price.amount	float	The unit price of the order item excluding tax
price.tax	float	The unit tax for the order item
discount.amount	float	The total discount of the order item excluding tax
discount.tax	float	The total discount tax for the order item
full_price.amount	float	The unit full price (including extras) of the order item excluding tax
full_price.tax	float	The unit full tax (including extras) for the order item
cost_price.amount	float	The unit cost price of the order item excluding tax
cost_price.currency	string	The currency code for the cost price
weight	float	The weight for the order item
weight_unit	float	The weight unit for the order item, defaults to stores normalized weight unit
volume	float	The volume for the order item
volume_unit	float	The volume unit for the order item, defaults to stores normalized volume unit
hs	string	The HS code for the order item
origin_country	string	The origin country code for the order item
goods_description	string	The goods description for the order item

Manufacturer

Name	Type	Description
<code>id</code>	int	The id of the manufacturer
<code>name</code>	string	The name of the manufacturer

Payment

Name	Type	Description
<code>id</code>	int	The id of the payment
<code>method</code>	object	The Payment Method for the payment
<code>reference</code>	string	The reference for the payment
<code>state</code>	string	The state of the payment
<code>amount</code>	float	The total amount for the payment
<code>currency</code>	string	The currency code for the payment
<code>captured_at</code>	timestamp	The date the payment was captured

Payment Method

Name	Type	Description
<code>id</code>	int	The id of the payment method
<code>name</code>	string	The name of the payment method
<code>driver</code>	string	The driver of the payment method

Fulfillment

Name	Type	Description
<code>id</code>	int	The id of the order return
<code>method</code>	object	The Fulfillment Method for the fulfillment
<code>reference</code>	string	The reference of the fulfillment
<code>state</code>	string	The state of the fulfillment
<code>mobile</code>	string	The mobile number for the fulfillment
<code>phone</code>	string	The phone number for the fulfillment
<code>tracking_code</code>	string	The tracking code for the fulfillment
<code>tracking_url</code>	string	The tracking url for the fulfillment

<code>weight</code>	float	The weight for the fulfillment
<code>weight_unit</code>	string	The weight unit for the fulfillment, defaults to stores normalized weight unit
<code>volume</code>	float	The volume for the order item
<code>volume_unit</code>	string	The volume unit for the fulfillment, defaults to stores normalized volume unit
<code>delivery_note</code>	string	The delivery note for the fulfillment
<code>created_at</code>	timestamp	The date the fulfillment was made
<code>items</code>	array	An array of Fulfillment Items objects

Fulfillment Method

Name	Type	Description
<code>id</code>	int	The id of the fulfillment method
<code>name</code>	string	The name of the fulfillment method
<code>driver</code>	string	The driver of the fulfillment method

Fulfillment Items

Name	Type	Description
<code>id</code>	int	The id of the order item that was fulfilled
<code>quantity</code>	int	The quantity of the order item that was fulfilled

Return

Name	Type	Description
<code>id</code>	int	The id of the order return
<code>reason</code>	string	The reason for the return - <code>null</code> if no reason given
<code>created_at</code>	timestamp	The date the return was made
<code>items</code>	array	An array of Return Item objects

Return Item

Name	Type	Description
<code>id</code>	int	The id of the order item that was returned
<code>quantity</code>	int	The quantity of the order item that was returned
<code>exchanged_for_id</code>	int	The id of the order item that the item was returned for (<code>null</code> if the item was not exchanged)

Comment

Name	Type	Description
<code>admin</code>	object	The Admin who commented
<code>message</code>	string	The comment message
<code>customer_facing</code>	boolean	Whether the comment is customer facing
<code>created_at</code>	timestamp	The date the comment was created

Admin

Name	Type	Description
<code>id</code>	int	The id of the admin
<code>name</code>	string	The name of the admin
<code>email</code>	string	The email of the admin

Additional Attribute

Name	Type	Description
<code>key</code>	string	The key of the additional attribute
<code>value</code>	string	The value of the additional attribute

Example Requests

Unfulfilled & Unreturned Order

GET /api/orders/{id|reference}

```
{
  "id": 1,
  "reference": "ABC123",
  "email": "testing@gmail.com",
  "subtotal": {
    "amount": 84166.67,
    "tax": 16833.33
  },
  "shipping": {
    "amount": 83.33,
    "tax": 16.67
  },
  "discount": {
    "amount": 8416.67,
    "tax": 1683.33
  },
  "surcharge": {
    "amount": 0,
    "tax": 0
  },
  "ordered_at": "2023-09-01T09:29:41.000000Z",
  "deliver_on": null,
  "currency": "GBP",
  "status": {
    "id": 3,
    "name": "Successful",
    "state": "successful"
  },
  "customer": {
    "id": 1,
    "name": "Test",
    "email": "test@gmail.com"
  },
  "shipping_method": {
    "id": 1,
```

```
    "name": "Standard"
  },
  "billing_address": {
    "id": 1,
    "first_name": "Aero",
    "last_name": "Commerce",
    "company": "Aero Commerce",
    "mobile": null,
    "phone": null,
    "line_1": "28-32 Albert Rd",
    "line_2": null,
    "city": "Middlesbrough",
    "zone": null,
    "postcode": "TS1 1QD",
    "reference": null,
    "country": "GB",
    "eori_number": null
  },
  "shipping_address": {
    "id": 1,
    "first_name": "Aero",
    "last_name": "Commerce",
    "company": "Aero Commerce",
    "mobile": null,
    "phone": null,
    "line_1": "28-32 Albert Rd",
    "line_2": null,
    "city": "Middlesbrough",
    "zone": null,
    "postcode": "TS1 1QD",
    "reference": null,
    "country": "GB",
    "eori_number": null
  },
  "items": [
    {
      "id": 148,
      "name": "Sandro Paris Checked Trench Coat",
      "sku": "SHPMA00148-M",
```

```
    "product_id": 4,
    "variant_id": 14,
    "shippable": true,
    "quantity": 2,
    "price": {
      "amount": 42083.33,
      "tax": 8416.67
    },
    "discount": {
      "amount": 8416.67,
      "tax": 1683.33
    },
    "full_price": {
      "amount": 42083.33,
      "tax": 8416.67
    },
    "weight": 0,
    "volume": 0
  }
],
"payments": [
  {
    "id": "a53c31f9-43bd-4fc4-b308-cded0b533a2c",
    "method": {
      "id": 1,
      "name": "Cash",
      "driver": "cash"
    },
    "reference": "a53c31f9-43bd-4fc4-b308-cded0b533a2c",
    "amount": 91000,
    "currency": "GBP",
    "captured_at": "2023-09-12T10:17:03.000000Z"
  }
],
"fulfillments": [],
"returns": [],
"comments": [
  {
    "admin": {
```

```
        "id": 1,
        "name": "Admin",
        "email": "admin@example.com"
      },
      "message": "This is an API message",
      "customer_facing": true,
      "created_at": "2025-09-01 09:29:41"
    }
  ]
}
```

Fulfilled Order

GET /api/orders/{id|reference}

```
{
  "id": 1,
  "reference": "ABC123",
  "email": "testing@gmail.com",
  "subtotal": {
    "amount": 84166.67,
    "tax": 16833.33
  },
  "shipping": {
    "amount": 83.33,
    "tax": 16.67
  },
  "discount": {
    "amount": 8416.67,
    "tax": 1683.33
  },
  "surcharge": {
    "amount": 0,
    "tax": 0
  },
  "currency": "GBP",
  "ordered_at": "2023-09-01T08:29:41.000000Z",
  "deliver_on": null,
```

```
"status": {
  "id": 6,
  "name": "Dispatched",
  "state": "dispatched"
},
"customer": {
  "id": 1,
  "name": "Test",
  "email": "test@gmail.com"
},
"shipping_method": {
  "id": 1,
  "name": "Standard"
},
"billing_address": {
  "id": 1,
  "first_name": "Aero",
  "last_name": "Commerce",
  "company": "Aero Commerce",
  "mobile": null,
  "phone": null,
  "line_1": "28-32 Albert Rd",
  "line_2": null,
  "city": "Middlesbrough",
  "zone": null,
  "postcode": "TS1 1QD",
  "country": "GB",
  "eori_number": null
},
"shipping_address": {
  "id": 1,
  "first_name": "Aero",
  "last_name": "Commerce",
  "company": "Aero Commerce",
  "mobile": null,
  "phone": null,
  "line_1": "28-32 Albert Rd",
  "line_2": null,
  "city": "Middlesbrough",
```

```
    "zone": null,
    "postcode": "TS1 1QD",
    "country": "GB",
    "eori_number": null
  },
  "items": [
    {
      "id": 26,
      "name": "Sandro Paris Checked Trench Coat",
      "url": "/product/sandro-paris-checked-trench-coat-4?variant=2",
      "sku": "SHPMA00148-M",
      "reference": null,
      "manufacturer": {
        "id": 2,
        "name": "Sandro Paris"
      },
      "image": {
        "url":
"http://l9.test/storage/images/products/uaaVbTbqbZxs1FH3N28Tw0a7dc6I7Xd08DiyPAG6.jpg"
      },
      "product_id": 4,
      "variant_id": 14,
      "buyable_type": "variant",
      "buyable_id": 14,
      "shippable": true,
      "quantity": 2,
      "returned_quantity": 0,
      "price": {
        "amount": 42083.33,
        "tax": 8416.67
      },
      "discount": {
        "amount": 8416.67,
        "tax": 1683.33
      },
      "full_price": {
        "amount": 42083.33,
        "tax": 8416.67
      },
    },
  ],
}
```

```
    "weight": 0,
    "volume": 0,
    "cost_price": {
      "amount": null,
      "currency": null
    },
    "hs": null,
    "origin_country": null,
    "goods_description": null
  }
],
"flags": [],
"payments": [
  {
    "id": "a53c31f9-43bd-4fc4-b308-cded0b533a2c",
    "method": {
      "id": 1,
      "name": "Cash",
      "driver": "cash"
    },
    "reference": "a53c31f9-43bd-4fc4-b308-cded0b533a2c",
    "state": "captured",
    "amount": 91000,
    "currency": "GBP",
    "captured_at": "2023-09-12T10:17:03.000000ZZ",
    "refunds": []
  }
],
"fulfillments": [
  {
    "id": 3,
    "method": {
      "id": 1,
      "name": "Manual Fulfillment",
      "driver": "manual"
    },
    "address": {
      "id": 3,
      "first_name": "Aero",
```

```
    "last_name": "Commerce",
    "company": "Aero Commerce",
    "mobile": null,
    "phone": null,
    "line_1": "28-32 Albert Rd",
    "line_2": null,
    "city": "Middlesbrough",
    "zone": null,
    "postcode": "TS1 1QD",
    "country": "GB",
    "eori_number": null
  },
  "reference": "F3-128",
  "state": "successful",
  "mobile": null,
  "email": "testing@gmail.com",
  "tracking_code": "test tracking code",
  "tracking_url": null,
  "weight": 0,
  "weight_unit": null,
  "volume": 0,
  "volume_unit": "cm^3",
  "delivery_note": "test delivery note",
  "created_at": "2023-09-12T10:17:03.000000Z",
  "items": [
    {
      "id": 26,
      "quantity": 2
    }
  ]
},
"returns": [],
"comments": []
}
```

Returned Order (Exchange)

GET /api/orders/{id|reference}

```
{
  "id": 1,
  "reference": "ABC123",
  "email": "testing@gmail.com",
  "subtotal": {
    "amount": 84166.67,
    "tax": 16833.33
  },
  "shipping": {
    "amount": 83.33,
    "tax": 16.67
  },
  "discount": {
    "amount": 8416.67,
    "tax": 1683.33
  },
  "surcharge": {
    "amount": 0,
    "tax": 0
  },
  "currency": "GBP",
  "ordered_at": "2023-09-01T08:29:41.000000Z",
  "deliver_on": null,
  "status": {
    "id": 7,
    "name": "Partially Returned",
    "state": "partially_returned"
  },
  "customer": {
    "id": 1,
    "name": "Test",
    "email": "test@gmail.com"
  },
  "shipping_method": {
    "id": 1,
    "name": "Standard"
  }
}
```

```
},
"billing_address": {
  "id": 1,
  "first_name": "Aero",
  "last_name": "Commerce",
  "company": "Aero Commerce",
  "mobile": null,
  "phone": null,
  "line_1": "28-32 Albert Rd",
  "line_2": null,
  "city": "Middlesbrough",
  "zone": null,
  "postcode": "TS1 1QD",
  "country": "GB",
  "eori_number": null
},
"shipping_address": {
  "id": 1,
  "first_name": "Aero",
  "last_name": "Commerce",
  "company": "Aero Commerce",
  "mobile": null,
  "phone": null,
  "line_1": "28-32 Albert Rd",
  "line_2": null,
  "city": "Middlesbrough",
  "zone": null,
  "postcode": "TS1 1QD",
  "country": "GB",
  "eori_number": null
},
"items": [
  {
    "id": 26,
    "name": "Sandro Paris Checked Trench Coat",
    "url": "/product/sandro-paris-checked-trench-coat-4?variant=2",
    "sku": "SHPMA00148-M",
    "reference": null,
    "manufacturer": {
```

```
        "id": 2,
        "name": "Sandro Paris"
    },
    "image": {
        "url":
"http://l9.test/storage/images/products/uaaVbTbqbZxs1FH3N28Tw0a7dc6I7Xd08DiyPAG6.jpg"
    },
    "product_id": 4,
    "variant_id": 14,
    "buyable_type": "variant",
    "buyable_id": 14,
    "shippable": true,
    "quantity": 2,
    "returned_quantity": 0,
    "price": {
        "amount": 42083.33,
        "tax": 8416.67
    },
    "discount": {
        "amount": 8416.67,
        "tax": 1683.33
    },
    "full_price": {
        "amount": 42083.33,
        "tax": 8416.67
    },
    "weight": 0,
    "volume": 0,
    "cost_price": {
        "amount": null,
        "currency": null
    },
    "hs": null,
    "origin_country": null,
    "goods_description": null
    }
],
"flags": [],
"payments": [
```

```
{
  "id": "a53c31f9-43bd-4fc4-b308-cded0b533a2c",
  "method": {
    "id": 1,
    "name": "Cash",
    "driver": "cash"
  },
  "reference": "a53c31f9-43bd-4fc4-b308-cded0b533a2c",
  "state": "captured",
  "amount": 91000,
  "currency": "GBP",
  "captured_at": "2023-09-12T10:17:03.000000ZZ",
  "refunds": []
},
"fulfillments": [],
"returns": [
  {
    "id": 1,
    "reason": "Test Reason",
    "created_at": "2023-09-12T10:17:03.000000ZZ",
    "items": [
      {
        "id": 26,
        "quantity": 2,
        "exchanged_for_id": 27
      }
    ]
  }
],
"comments": []
}
```

Returned Order (Refund)

GET /api/orders/{id|reference}

```
{
  "id": 1,
  "reference": "ABC123",
  "email": "testing@gmail.com",
  "subtotal": {
    "amount": 84166.67,
    "tax": 16833.33
  },
  "shipping": {
    "amount": 83.33,
    "tax": 16.67
  },
  "discount": {
    "amount": 8416.67,
    "tax": 1683.33
  },
  "surcharge": {
    "amount": 0,
    "tax": 0
  },
  "currency": "GBP",
  "ordered_at": "2023-09-01T08:29:41.000000Z",
  "deliver_on": null,
  "status": {
    "id": 8,
    "name": "Returned",
    "state": "returned"
  },
  "customer": {
    "id": 1,
    "name": "Test",
    "email": "test@gmail.com"
  },
  "shipping_method": {
    "id": 1,
    "name": "Standard"
  },
  "billing_address": {
    "id": 1,
```

```
    "first_name": "Aero",
    "last_name": "Commerce",
    "company": "Aero Commerce",
    "mobile": null,
    "phone": null,
    "line_1": "28-32 Albert Rd",
    "line_2": null,
    "city": "Middlesbrough",
    "zone": null,
    "postcode": "TS1 1QD",
    "country": "GB",
    "eori_number": null
  },
  "shipping_address": {
    "id": 1,
    "first_name": "Aero",
    "last_name": "Commerce",
    "company": "Aero Commerce",
    "mobile": null,
    "phone": null,
    "line_1": "28-32 Albert Rd",
    "line_2": null,
    "city": "Middlesbrough",
    "zone": null,
    "postcode": "TS1 1QD",
    "country": "GB",
    "eori_number": null
  },
  "items": [
    {
      "id": 26,
      "name": "Sandro Paris Checked Trench Coat",
      "url": "/product/sandro-paris-checked-trench-coat-4?variant=2",
      "sku": "SHPMA00148-M",
      "reference": null,
      "manufacturer": {
        "id": 2,
        "name": "Sandro Paris"
      }
    },
  ],
```

```
      "image": {
        "url":
"http://l9.test/storage/images/products/uaaVbTbqbZxs1FH3N28Tw0a7dc6I7Xd08DiyPAG6.jpg"
      },
      "product_id": 4,
      "variant_id": 14,
      "buyable_type": "variant",
      "buyable_id": 14,
      "shippable": true,
      "quantity": 2,
      "returned_quantity": 0,
      "price": {
        "amount": 42083.33,
        "tax": 8416.67
      },
      "discount": {
        "amount": 8416.67,
        "tax": 1683.33
      },
      "full_price": {
        "amount": 42083.33,
        "tax": 8416.67
      },
      "weight": 0,
      "volume": 0,
      "cost_price": {
        "amount": null,
        "currency": null
      },
      "hs": null,
      "origin_country": null,
      "goods_description": null
    }
  ],
  "flags": [],
  "payments": [
    {
      "id": "a53c31f9-43bd-4fc4-b308-cded0b533a2c",
      "method": {
```

```
        "id": 1,
        "name": "Cash",
        "driver": "cash"
    },
    "reference": "a53c31f9-43bd-4fc4-b308-cded0b533a2c",
    "state": "captured",
    "amount": 91000,
    "currency": "GBP",
    "captured_at": "2023-09-12T10:17:03.000000ZZ",
    "refunds": [
        {
            "id": 1,
            "amount": 91000,
            "created_at": "2025-09-16T07:40:22.000000Z"
        }
    ]
},
"fulfillments": [],
"returns": [
    {
        "id": 1,
        "reason": "Test reason",
        "created_at": "2025-09-16T07:40:22.000000Z",
        "items": [
            {
                "id": 28,
                "quantity": 2,
                "exchanged_for_id": null
            }
        ]
    }
],
"comments": []
}
```

Order Create Endpoint

Structure

Order

Name	Type	Description	Required
<code>id</code>	int	The id for the order	No
<code>reference</code>	string	The unique reference for the order	Yes
<code>status_id</code>	int	The status id of the order, can also be resolved from <code>state</code>	If <code>ordered_at</code> is not null
<code>state</code>	string	Alternative to passing <code>status_id</code> , resolves the first status with the specified state	No
<code>customer_id</code>	int	The id of the customer that placed the order	No
<code>email</code>	string	The email of the customer that placed the order	No
<code>subtotal.amount</code>	float	The subtotal of the order excluding tax (in pence not pounds)	No
<code>subtotal.tax</code>	float	The subtotal tax for the order (in pence not pounds)	No
<code>shipping.amount</code>	float	The shipping of the order excluding tax (in pence not pounds)	No
<code>shipping.tax</code>	float	The shipping tax for the order (in pence not pounds)	No
<code>discount.amount</code>	float	The discount of the order excluding tax (in pence not pounds)	No
<code>discount.tax</code>	float	The discount tax for the order (in pence not pounds)	No
<code>surcharge.amount</code>	float	The surcharge of the order excluding tax (in pence not pounds)	No

<code>surcharge.tax</code>	float	The surcharge tax for the order (in pence not pounds)	No
<code>shipping_method_id</code>	int	The shipping method id of the order	No
<code>currency</code>	string	The currency of the order, (defaults to store default if not provided)	No
<code>exchange_rate</code>	float	The exchange rate of the order (derives from currency if not supplied)	No
<code>shipping_address</code>	object	The Shipping Address for the order	No
<code>billing_address</code>	object	The Billing Address for the order	No
<code>ip</code>	string	The ip of the order	No
<code>channel</code>	string	The channel of the order	No
<code>subscription_id</code>	int	The subscription id of the order	No
<code>notify</code>	boolean	Whether the order notifications are activated (defaults to <code>true</code>)	No
<code>buy_items</code>	boolean	Whether the order items stock should be mutated. If false then <code>OrderItemBought</code> event will not be emit (defaults to <code>true</code>)	No
<code>ordered_at</code>	timestamp	When the order was ordered	No
<code>deliver_on</code>	timestamp	When the order should be delivered	No
<code>items</code>	array	An array of Order Item objects	Yes
<code>payments</code>	array	An array of Payment objects	No
<code>fulfillments</code>	array	An array of Fulfillment objects	No
<code>comments</code>	array	An array of Comment objects	No
<code>additional_attributes</code>	array	An array of Additional Attribute objects	No

If no `subtotal.amount` or `subtotal.tax` is passed their values will be set to the sum of the items `price.amount` * `quantity` & `price.tax` * `quantity` respectively.

If no `discount.amount` or `discount.tax` is passed their values will be set to the sum of the items `discount.amount` & `discount.tax` respectively.

Shipping Address

Name	Type	Description	Required
<code>first_name</code>	string	The first name for the shipping address	Yes
<code>last_name</code>	string	The last name for the shipping address	Yes
<code>company</code>	string	The company for the shipping address	No
<code>mobile</code>	string	The mobile number for the shipping address	No
<code>phone</code>	string	The phone number for the shipping address	No
<code>line_1</code>	string	The first line for the shipping address	Yes
<code>line_2</code>	string	The second line for the shipping address	No
<code>city</code>	string	The city for the shipping address	Yes
<code>zone</code>	string	The zone code for the shipping address	No
<code>postcode</code>	string	The postcode for the shipping address	Yes
<code>country</code>	string	The country code for the shipping address	No
<code>reference</code>	string	The unique reference for the shipping address	No

eori_number	string	The EORI number for the shipping address	No
-------------	--------	--	----

Billing Address

Name	Type	Description	Required
first_name	string	The first name for the billing address	Yes
last_name	string	The last name for the billing address	Yes
company	string	The company for the billing address	No
mobile	string	The mobile number for the billing address	No
phone	string	The phone number for the billing address	No
line_1	string	The first line for the billing address	Yes
line_2	string	The second line for the billing address	No
city	string	The city for the billing address	Yes
zone	string	The zone code for the billing address	No
postcode	string	The postcode for the billing address	Yes
country	string	The country code for the billing address	No
reference	string	The unique reference for the billing address	No
eori_number	string	The EORI number for the billing address	No

Order Item

Name	Type	Description	Required
key	string	The unique key for the order item	No
variant_id	int	The variant id of the buyable	No

product_id	string	The product id of the buyable (resolves first variant unless variant_id is provided)	No
buyable_type	string	The buyable type of the order item	Not required if any of: sku / variant_id / product_id are provided
buyable_id	int	The buyable id of the order item	Not required if any of: sku / variant_id / product_id are provided
name	string	The name for the order item	Conditional *
url	string	The url for the order item	No
sku	string	The sku for the order item, can be used to resolve buyable	Conditional *
reference	string	The unique reference for the order item	No
manufacturer_id	int	The manufacturer id for the order item	No
image	string	The image for the order item	No
options	array	The options for the order item	No
shippable	boolean	Whether the order item is shippable	No
quantity	int	The quantity for the order item	Yes
price.amount	float	The unit price of the order item excluding tax (in pence not pounds)	Yes
price.tax	float	The unit tax for the order item (in pence not pounds)	Yes
discount.amount	float	The total discount of the order item excluding tax (in pence not pounds)	No
discount.tax	float	The total discount tax for the order item (in pence not pounds)	No
full_price.amount	float	The unit full price (including extras) of the order item excluding tax (in pence not pounds)	No

<code>full_price.tax</code>	float	The unit full tax (including extras) for the order item (in pence not pounds)	No
<code>cost_price.amount</code>	float	The unit cost price of the order item excluding tax (in pence not pounds)	No
<code>cost_price.currency</code>	string	The currency code for the cost price	No
<code>weight</code>	float	The weight for the order item	No
<code>weight_unit</code>	float	The weight unit for the order item, defaults to stores normalized weight unit if not passed	No
<code>volume</code>	float	The volume for the order item	No
<code>volume_unit</code>	float	The volume unit for the order item, defaults to stores normalized volume unit if not passed	No
<code>tag_ids</code>	array	The tag ids for the order item	No
<code>hs</code>	string	The HS code for the order item	No
<code>origin_country</code>	string	The origin country code for the order item	No
<code>subscription_plan_id</code>	int	The subscription plan id for the order item	No
<code>goods_description</code>	string	The goods description for the order item	No

* If no buyable can be resolved from the given data, the `sku` is required - as is the `name`.

`price`, `discount` & `full_price` all support an un-nested price including tax being passed, see [Price Conventions](#).

Payment

Name	Type	Description	Required
<code>method_id</code>	int	The payment method id of the payment	Not required if <code>driver</code> is passed
<code>driver</code>	string	Payment driver used to resolve <code>method_id</code>	No

reference	string	The reference for the payment, if not specified a uuid will be generated	No
state	string	The state for the payment, if not specified the captured state will be used	No
amount	float	The total amount for the payment	Yes

Valid states: failed, pending, authorized, partially captured, captured, partially refunded, refunded, canceled, errored

Fulfillment

Name	Type	Description	Required
id	int	The id for the fulfillment	No
reference	string	The reference for the fulfillment	No
state	string	The state of the fulfillment (defaults to method's default if not passed)	No
method	int string	The fulfillment method's id, name or driver (defaults to orders' default if not passed)	No
tracking_code	string	The tracking code for the fulfillment	No
tracking_url	url	The tracking url for the fulfillment	No
weight	float	The total weight of the fulfillment (calculated from items if not passed)	No
weight_unit	string	The weight unit (defaults to store's default if not provided)	No
volume	float	The total volume of the fulfillment (calculated from items if not passed)	No
volume_unit	string	The volume unit (defaults to store's default if not provided)	No
delivery_note	string	The delivery note for the fulfillment	No

<code>notify</code>	boolean	Whether the fulfillment notifications are activated (defaults to <code>true</code>)	No
<code>dispatched_at</code>	timestamp	The dispatched at of the fulfillment	No
<code>items</code>	array	An array of Fulfillment Item objects (if not passed every fulfillable item is fulfilled)	No

Fulfillment Item

Name	Type	Description	Required
<code>sku</code>	string	The sku of the order item to be fulfilled	Yes
<code>quantity</code>	int	The quantity to be fulfilled (defaults to max possible)	No
<code>weight</code>	float	The weight of the item (uses order item's weight if not passed)	No
<code>weight_unit</code>	string	The weight unit (defaults to store's default if not provided)	No
<code>volume</code>	float	The volume of the fulfillment (uses order item's volume if not passed)	No
<code>volume_unit</code>	string	The volume unit (defaults to store's default if not provided)	No

Comment

Name	Type	Description	Required
<code>id</code>	int	The id for the comment	No
<code>admin</code>	int string	The id or email of the admin	No
<code>message</code>	string	The comment message	Yes
<code>customer_facing</code>	boolean	Whether the comment is customer facing (default: <code>false</code>)	No
<code>created_at</code>	timestamp	The date the comment was created (defaults to now)	No

Additional Attribute

Name	Type	Description	Required
key	string	The key of the additional attribute	Yes
value	string	The value of the additional attribute	Yes

Example Request

POST /api/orders

```
{
  "reference": "ABC123",
  "email": "testing@gmail.com",
  "subtotal": {
    "amount": 84166.67,
    "tax": 16833.33
  },
  "shipping": {
    "amount": 83.33,
    "tax": 16.67
  },
  "discount": {
    "amount": 8416.67,
    "tax": 1683.33
  },
  "ordered_at": "2023-09-01T09:29:41.000000Z",
  "currency": "GBP",
  "status_id": 3,
  "customer_id": 1,
  "shipping_method_id": 1,
  "notify": true,
  "billing_address": {
    "first_name": "Aero",
    "last_name": "Commerce",
    "company": "Aero Commerce",
    "mobile": null,
    "phone": null,
    "line_1": "28-32 Albert Rd",
```

```
    "line_2": null,
    "city": "Middlesbrough",
    "zone": null,
    "postcode": "TS1 1QD",
    "reference": null,
    "country": "GB",
    "eori_number": null
  },
  "shipping_address": {
    "first_name": "Aero",
    "last_name": "Commerce",
    "company": "Aero Commerce",
    "mobile": null,
    "phone": null,
    "line_1": "28-32 Albert Rd",
    "line_2": null,
    "city": "Middlesbrough",
    "zone": null,
    "postcode": "TS1 1QD",
    "reference": null,
    "country": "GB",
    "eori_number": null
  },
  "items": [
    {
      "variant_id": 1,
      "shippable": true,
      "quantity": 2,
      "price": {
        "amount": 42083.33,
        "tax": 8416.67
      },
      "discount": {
        "amount": 8416.67,
        "tax": 1683.33
      }
    }
  ],
  "payments": [
    {
```

```
        "driver": "cash",
        "amount": 91000
    }
],
"comments": [
    {
        "admin": "admin@example.com",
        "message": "This is an API message",
        "created_at": "2025-09-01 09:29:41",
        "customer_facing": true
    }
]
}
```